

FY21 ALTER Amendment #6 (Mobility Services Officers)

Sponsor: CM Alter

Strategic Outcome(s): Safety; Mobility

Funding for Mobility Services Officer Classification Study

To advance the Mobility Services Officer pilot program, the Austin Transportation Department (ATD) needs to hire a consultant to conduct a classification study. This study is estimated to cost only \$30,000 and can be funded from the Mobility Fund. By creating the Mobility Services Officer position within ATD, MSOs can begin to assume traffic enforcement duties that are not required to be conducted by peace officers per state and federal law. This could include duties such as bike lane enforcement, towing parked vehicles from alleys, staffing barricades for special events, etc. The study should also explore the possibilities for expanding the MSO position to include community assistance measures similar to the TxDOT HERO program, which includes services such as fixing flat tires, jump starting vehicles, removing minor crashes from roadways, etc.

Once this study is completed, the Human Resources Department should prioritize the creation of the Mobility Services Officer employee classification within the Austin Transportation Department.

Details

Mobility Services Officer Classification Study

Contract an external consultant to conduct (\$30,000)

The Mobility Services Officer (MSO) study will help establish the MSO employee classification within the Austin Transportation Department. The study will research, analyze, determine, and document the responsibilities, duties, skills, knowledge, abilities, and compensation related to the MSO position by studying comparable programs in other cities and looking internally at relevant departments at the City of Austin.

Mobility Services Officer Classification Study (FY 2021 Cost)

	FTEs	One-Time Costs	Recurring Costs	First Year Cost
External Consultant Classification Study for Mobility Services Officers	0	\$30,000	\$0	\$30,000